



**UCSB Recreation Center
Frequently Asked Questions & Refund Policy**

Q: What are the prices for memberships and day passes?

Rec Cen Memberships		
	Annual	3 Month
Staff/Faculty/Emeritus (Must present ID)	\$270*	\$80
Sponsored Member**	\$360	\$100
UCSB Alumni Association Member (Must bring membership card)	\$360	\$100
Community Member	\$460	\$125
Day Pass	\$10 Adults 18 years and older may purchase a Rec Cen Day Pass. The day passes will not be refundable if a membership is bought later on.	
Must be at least 18 years of age to purchase a membership		
• Payroll Deduction available		
** Sponsored Memberships: To purchase you must be the spouse of a faculty/staff Rec Cen Member or the Domestic Partner of a faculty/staff Rec Cen Member or registered UCSB Student. Must show proof of California Domestic Partner Registration.		

Q: Can I still workout if I forget or lost my Rec-Cen membership card?

A: If you bring in photo identification with your name on it the front desk will be able to verify your identity. If you know that you have lost your card, please come to the cashier's office for a replacement card. The cost for a replacement card is \$10.

Q: When is the Cashier's Office open?

A: The Cashier's Office hours are Monday thru Friday 8am-5pm.

Q: What forms of payment does the Cashier's Office accept?

A: Cash, check or credit cards (Master Card and Visa only). Using a credit card other than one with your name on it will not be accepted. No BARC billing.

Q: Can I pay with my parents or friend's credit card?

A: You cannot use a credit card other than the one with your name on it.

Q: Can I purchase a facility membership online?

A: Membership purchases are not available online at this time. Please visit the Recreation Center Cashier's Office, Monday- Friday 8am-5pm.

Q: Can I cancel my membership online and receive a refund?

A: Membership transactions are not available online at this time. Please see our refund policy.

Refund Policy

There are no refunds except those granted at the discretion of the administrative supervisor. Refunds will only be granted should medical or other extenuating circumstances dictate. Medical issues require a doctor's note. Refunds for Leisure Review classes will only be granted during the first two weeks of each quarter and will not be issued for schedule conflicts. Refunds, if given, take up to four weeks to process once they are sent to accounting.