



REFUND & TRANSFER POLICY

FOR

ADVENTURE PROGRAMS OFFERINGS

Refunds:

Once an offering is **full**, you will be offered a refund (less **\$20 service charge**) **only** if someone **pays** for your spot.

Up to **30 days** before an offering which is **not full**, you may receive a full refund (less **\$20 service charge**).

From **29 to 8 days** before an offering which is **not full**, you may receive a **50% refund** (less **\$20 service charge**).

Less than **8 days** before an offering which is **not full**, there are **NO REFUNDS**.

Transfers:

All transfers will incur a \$10 transfer fee if the offering is **not full**. Transfer must be completed prior to the program's first meeting and be within the same quarter.

If the offering is **full**, you may transfer only if someone pays for your spot. You will still be subject to a \$10 transfer fee.

If you have any further questions regarding our policy, please feel free to talk with the Adventure Programs Director at (805) 893-3737.